

A group of four students, two men and two women, are posed in a modern lounge. They are wearing dark blue blazers over white shirts and have ICHM name tags. The background features a dark wood wall with shelves holding decorative items like vases and a bust. The lighting is warm and focused on the students.

ICHM

International College
of Hotel Management

Course Guide 2024/2025

WWW.ICHM.EDU.AU

ICHM is an Institute of Higher Education

CRICOS Provider No. 02914G
TEQSA Provider ID PRV12099

Bachelor of Business
(Hospitality Management)

Master of International
Hotel Management

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We are ICHM - International College of Hotel Management.

Creating Change-Makers of Tomorrow.

ICHM is an Institute of Higher Education that champions 'learning forward' - focusing on the learning of tomorrow as industry ready graduates. Giving young talent the skills, networks and hands-on experience to hit the ground running.

Founded on the 30+ years success of ICHM's renowned Hospitality in Business school, we have been the leaders with our long-established Bachelor of Business (Hospitality Management) and Master of International Hotel Management. ICHM is one of the world's leading Hospitality in Business Schools.

ICHM is an Institute of Higher Education
CRICOS Provider No. 02914G TEQSA Provider No. PRV12099



Our owner, UP education, is dedicated to ensuring the quality of the ICHM brand that enjoys a great reputation worldwide. UP Education is a leading dual-sector education provider delivering both vocational and higher education across Australia. With over 30 years of experience, every year UP Education equips 26,000 students from all over the world with the right skills and attitudes to excel.



Welcome to ICHM

"You have taken the first step to discovering the amazing education that ICHM has to offer its students. ICHM, International College of Hotel Management is the best in its class. With a leading work integrated learning program, you will earn while you learn in some of the most awarded and prestigious hotel industry properties across Australia and the globe. Our curriculum is built with an employability focus to ensure we are setting you up for success as a career-ready graduate.

Our graduates are the best in the world and the current and future leaders of the Hotel, Hospitality and Tourism industry. We look forward to welcoming you to the ICHM family and bringing your career dreams to life."

Kellie Lumsden
Head of ICHM

ICHM prepares students for management roles across a wide variety of hotel and hospitality businesses.

Our model stresses the importance of learning all aspects of the hotel industry from the ground up.

 **30+** Years track record world renowned for hospitality in business degrees

Graduate full-time employment rate
(national average 68.9%) **70.5%** 
(QILT 2022 Graduate Outcome Survey)

 **2500+** Alumni now leaders in multiple industries

Undergraduate students satisfied with the quality of entire educational experience
(national average 74.4%) **80.3%** 
(QILT 2021-2022 Student Experience Survey)

 **93%** **Graduate employment rate**
(national average 71.5%)
(QILT 2022 Graduate Outcome Survey)

Data source:
QILT Student Experience Survey (Undergraduate) 2021-2022

Work with Real Industry Partners*

HYATT

THE LANGHAM

ACCOR HOTELS

sky
CITY

IHG
HOTELS & RESORTS

Marriott
INTERNATIONAL

*only a few industry partners that our students and alumni are working for listed here, please refer to page 17 for more details.

Our Professional Associations & Affiliations



“ I am so content with my decision to study at ICHM



Erica Fordham
| Australia
Bachelor of Business
(Hotel Management)

The environment at ICHM is so supportive and welcoming with opportunity to create long lasting friendships - I am so content with my decision to study here. The work integrated learning (WIL) gives us opportunity to test lots of different departments and broaden our skills.

Scan the QR code to watch Erica's testimony



Study in Adelaide, South Australia

A city designed for enjoying life.

#3
most
livable city
worldwide*

ahead of Perth (6),
Melbourne (8) and
Brisbane (10th).

#1
affordable
city in
Australia

Adelaide is one of
Australia's more
affordable cities. Our
cost of living is up to 14%
lower than all other major
Australian cities

*The Economist's Global
Liveability Index 2021

It's safe and relaxed with easy
access to nature including
national parks and beautiful
beaches under 30 minutes
away. Adelaide enjoys mild
winters and warm summers,
with four distinct seasons.
The average temperature is
29°C in summer and 16°C in
winter.

ICHM Adelaide Campus

The ICHM Campus sits in the heart of Adelaide's CBD
on Currie Street. With a student-centric focus,
the design choices have been informed by
leading research on educational spaces and
reflects on our expertise in hospitality
and commitment to quality education,
inclusivity and wellbeing.

Our campus is more of a home away from
home, especially to international students
studying in Adelaide. We strive to create a
sense of belonging, fostering supportive and
inclusive community.

One of the standout features of our campus is the
dedicated training bar and wine room. Situated in the
centre of the campus, the Light Bar & Training Room
is a fully equipped cocktail bar, training room and
wine tasting facility for students to practice mixology,
wine, and food & beverage service before entering the
industry. This exceptional facility ensures our students
receive the best hospitality education.



Scan to take a
virtual campus tour



Study in Sydney, New South Wales, Australia

A city designed for embracing diversity and dynamic energy.

Sydney offers a vibrant and diverse landscape for aspiring professionals. With easy access to renowned hospitality establishments, cultural hotspots, and a thriving culinary scene, students can immerse themselves in a dynamic industry. The average temperature is 25°C in summer and 16°C in winter.

Largest city in Australia

Sydney is Australia's largest capital city, with a population of over 5 million people, located in New South Wales.

#4 safest city in the world*

Sydney is recognized as the fourth safest city worldwide, highlighting its strong commitment to ensuring public safety.

*Safe Cities Index 2021



ICHM Sydney Campus



Situated in the vibrant Haymarket district and conveniently located across from Sydney Railway Square Station, the ICHM Sydney campus exclusively offers the Master of International Hotel Management, featuring facilities designed to enhance your educational experience and skill development.

Instilled with world ready skills, ICHM alumni, dream big and achieve even bigger.

They are the top tier revolutionising the business world of the global luxury hotel and hospitality industry, and beyond.

They are the entrepreneurs, changemakers and leaders of tomorrow.

They catapult into executive roles, unscathed by the highly competitive nature of the industry.

A GLOBAL ALUMNI NETWORK

Download "The ICHM Change Makers" - a collection of our alumni stories



R Y
D S



Imalka Maddumapatabendi
GENERAL MANAGER,
MANTRA ALBURY,
AUSTRALIA

Hometown: Kandy, Sri Lanka

"I've always liked working with people. Hotels attracted me due to the complexity in the operation with multiple moving parts coming together.

ICHM has a great balance between practical and theoretical on campus. The lecturers are very helpful and understand that not all students come from the same educational background. You get a lot of one-on-one time, and they are happy to further assist.

Being an international student, the Work Integrated Learning certainly helped me understand how Australian workplaces function, before I started a full-time job.

Understanding the importance of going beyond your role and using every opportunity to learn something new, helped me in reaching where I am now."

"Since graduating in 2003, my career has taken me to the white sand beaches of the Caribbean, the mountains and deserts of the United States, and the tropical jungle of Costa Rica. During my twelve years with Aman luxury hotels and resorts, I mastered the art of creating a state of uncomplicated serenity to facilitate unforgettable resort experiences.

My detailed practice for excellence on the international stage started with ICHM - living and working side by side with people from across the globe. The most rigorous attention to detail practised in the world of hospitality and luxury lifestyle requires me to be boundlessly imaginative and passionate about what I do."



Juan Paolo Alfonso
GENERAL MANAGER,
ALILA HINU BAY, OMAN

Hometown: Manila, Philippines



Work Integrated Learning (WIL)

ICHM has a dedicated **Industry & Career Development (ICD)** team with significant industry experience to assist students with their placements and provide them with insights into career pathways.

The ICD team works with hotels and hospitality businesses in Australia and around the world to secure and monitor these placements.

HOW IT WORKS

Students will meet with the ICD team throughout their time at ICHM to discuss placement preferences and complete an ICHM resume, ready for their application.

The ICD team will then source the right role for students' career aspirations that aligns with their current capabilities then apply on behalf of students.

The hiring and selection process vary between hotels, and hotels make the final decision on employment.

STUDENT SERVICES

The ICD team, together with ICHM's Student Service team will support and guide students from initial engagement and throughout their placements to ensure success.

An ICHM WIL lecturer will be assigned to ensure students have structured guidance and stay on track with their assessments whilst balancing a work environment.

METHOD OF ASSESSMENT

Students complete a set of subject assessment criteria that require them to critically assess and reflect on their experiences.

ICHM also asks host employers to assess students across a variety of performance measures and provide feedback. This feedback allows students to continue to reflect and enhance their development in employability skills to ensure they are career-ready upon the completion of their degree.

For Master's students completing the Professional Practice and Research subject, they will be required to complete and submit a Research Proposal, Research Report and Reflection Report.



Iris La | Vietnam
Bachelor of Business
(Hotel Management)

“

When studying at ICHM, you will have more opportunity to get into the industry with the 6 months work integrated learning (WIL). During WIL you will gain experience, knowledge and develop yourself.

”



Work Integrated Learning (WIL) study periods, are a significant component of ICHM's courses. It allows students to become a valued member of their host organisation with a large variety of both paid and unpaid work options available for students. ICHM maintains strong relationships with hotels, resorts and other hospitality management providers worldwide, to facilitate the WIL study periods.

Earn While You Learn



“ ICHM’s WIL has provided me with amazing experiences that I will never forget. It has taught me industry skills and has given me exposure to real world situations which has helped me assess what I look for in a job and what I value most. This eventually will help determine what my future goals and employment may look like. ”

Jenny Roberts Bachelor of Business (Hotel Management)

1st WIL: Food and Beverage Attendant, Hamilton Island
2nd WIL: Hospitality Attendant, Journey Beyond Rail
3rd WIL: Guest Service Agent, The Belsfield Hotel, UK



Scan the QR code to watch Rachel VU talking about her WIL experience



Rachel VU
ICHM Alumni
1st WIL: Food and Beverage Attendant, Hamilton Island
2nd WIL: Guest Service Agent, Majestic Roof Garden Hotel
3rd WIL: Guest Service Agent, EOS by SkyCity

ICHM maintains close links with hotels, resorts and other hospitality management providers worldwide, to facilitate the WIL study periods.

INTERNATIONAL

CHINA

Furama Hotel
Grand Hyatt
InterContinental
Shangri-La
St Regis
The Langham
The Peninsula
HONG KONG
Cordis
InterContinental
Novotel
Ovolo
Residence G
Ritz-Carlton
The Royal Garden
W

INDONESIA

Pullman Bali Legian Beach

JAPAN

Hilton Narita
Niseko Village
Park Hyatt Tokyo
Ritz-Carlton Tokyo

MALAYSIA

Pangkor Laut Resort
Ritz-Carlton

MALDIVES

Atmosphere Hotels & Resorts

NEW ZEALAND / PACIFIC

Chateau Tongariro
Sofitel Queenstown
Robertson Lodges

NORTH AMERICA

Amangiri
Fairmont Hotels & Resorts
Four Seasons Hotels & Resorts
Marriott International
The Little Nell
Disney Resorts Florida

SINGAPORE

Six Senses
Ibis Singapore on Bencoolen

TAIWAN

FX Hotel
Grand Hyatt
Mandarin Oriental
Millennium
The Tango
W
The Regent

UNITED KINGDOM

Clayton Crown
Crieff-Hydro
Exclusive Hotels
Gleneagles
InterContinental
Marriott International
Sofitel
The Langham

UAE

Hyatt Hotel Corporation
Jumeirah International
Ritz-Carlton

VIETNAM

Caravelle Saigon
JW Marriott
Novotel MGallery
Sofitel Saigon Plaza

AUSTRALIA WIDE

AccorHotels

ibis
Mercure
MGallery by Sofitel
Novotel
Pullman
Sofitel
Art Series
Peppers
Mantra

SkyCity Entertainment Group

Adelaide Oval

Baillie Lodges

Longitude 131
Silky Oaks Lodge
Capella Lodge

Cable Beach Club

Crown Resorts

Crown Metropol
Crown Promenade
Crown Towers

Crystalbrook Collection

Delaware North

Lizard Island Resort
Melbourne & Olympic
Parks

Emirates One & Only Wolgan Valley

Event Hotels & Resorts

Atura
Rydges
QT

Federal Group Hotels & Resorts

The Country Club
Tasmania
Henry Jones Hotel

Four Seasons Hotels & Resorts

Journey Beyond

Hamilton Island Resort

Hilton Hotels & Resorts

Hyatt Hotels Corporation

Hyatt Regency
Grand Hyatt
Park Hyatt

IHG Hotels & Resorts

InterContinental Hotels and
Resorts
Kimpton Hotels and Resorts
Hotel Indigo
Vignette Collection
voco
Crowne Plaza
Holiday Inn
Holiday Inn Express

JKL Hospitality

Marriott International

Four Points by Sheraton
Marriott
Sheraton
Westin
W
The Ritz-Carlton

Melbourne Convention & Exhibition Centre

Minor Hotels

Oaks

Next Hotels & Resorts

Ovolo Hotels

Penfold's Magill Estate

RACT Destinations

Strahan Village
Cradle Mountain Hotel
Freycinet Lodge

RACV Clubs & Resorts

Stamford Hotels & Resorts

Shangri-La Hotels & Resorts

TFE Hotels

Adina
Rendezvous
Vibe

The Langham

The Star Entertainment Group

Voyages Ayers Rock Resort

Elanor

Mayfair Hotel
Adabco Boutique Hotel



OUR COURSES

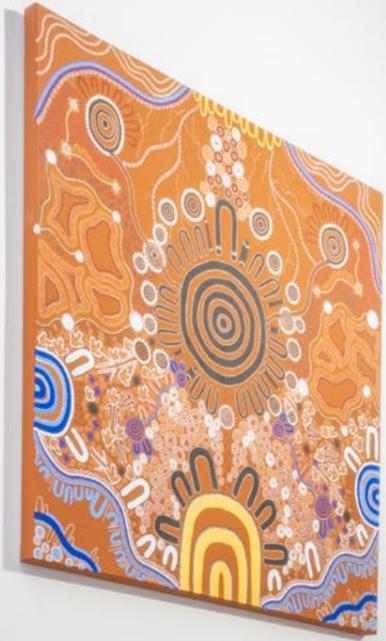
Courses and Programs Overview

*Note: All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. 2024 Tuition fees quoted at the time of entry/study in the prospectus are for that year only. Information in this prospectus is effective and current at the time of publication (08 February 2024) but may be subject to change. Please refer to ICHM directly or the website for any queries.

**Start dates are correct at the time of printing (08 February 2024) but subject to change without notice in advance.

Please refer to the course start dates on your offer of place.

Program	Duration	2024 Tuition Fees (indicative total program cost)*		New student fee (applies to International students only)	2024 Intake Dates	English Entry Requirements**
		Domestic	International			
Undergraduate Certificate of Hotel, Tourism and Hospitality Operations (AQF level 5) TEQSA: CRS14001045	6 months	\$9,771 AUD (\$3,257 AUD per subject) No tuition fee for Work Integrated Learning subject	N/A	N/A	4 March 20 May 12 August 28 October	N/A
Bachelor of Business (Hospitality Management) (AQF level 7) TEQSA: CRS1200832 CRICOS: 075806G	3 years	\$78,168 AUD (\$3,257 AUD per subject)	\$96,000 AUD (\$4,000 AUD per subject)	\$250 AUD	4 March 20 May 12 August 28 October	IELTS 6.0 (no band less than 5.5) or equivalent
Pre-Masters (non-award) CRICOS: 099349G	6 months	\$13,028 AUD (\$3,257 AUD per subject)	\$16,000 AUD (\$4,000 AUD per subject)	\$250 AUD	4 March 20 May 12 August 28 October	IELTS 6.0 (no band less than 5.5) or equivalent
Master of International Hotel Management (AQF level 9) TEQSA: CRS1400554 CRICOS: 097743C	2 years	\$50,245 AUD (3,865 AUD per subject)	52,000 AUD (\$4,000 AUD per subject)	\$250 AUD	4 March 20 May 12 August 28 October	IELTS 6.5 (no band less than 6.0) or equivalent (Graduate Certificate available with English entry requirement of IELTS 6.0, no bands less than 5.5)
Study Abroad Program (non-award) CRICOS: 078998D / 078999C / 079000C	6 months / 1 year (2 academic semesters) / 1 year (1 academic semester + 1 WIL semester)	N/A	\$4,000 AUD per subject	\$250 AUD	4 March 20 May 12 August 28 October	IELTS 5.5 (no band less than 5.0) or equivalent



KEY DATES 2024

Intake 1 Semester Dates

Mar 4
Semester begins
(Bachelor & Master)

May 20
Additional semester begins
(Bachelor & Master)

Intake 2 Semester Dates

Aug 12
Semester begins
(Bachelor & Master)

Oct 28
Additional semester begins
(Bachelor & Master)

Breaks between semesters will vary among students depending upon individual industry placement contracts. These dates are provisional and subject to change.

UNDERGRADUATE CERTIFICATE OF HOTEL, TOURISM AND HOSPITALITY OPERATIONS

TEQSA: CRS14001045

AVAILABLE TO DOMESTIC STUDENTS ONLY

This short course has been designed to meet the current hospitality industry skills shortage in the area of frontline entry level job roles within hospitality, tourism and hotels.

Students will be placed within hospitality based industry roles by ICHM's Industry and Career Development Managers whilst undertaking formalised learning face to face or online.

ACADEMIC SUBJECTS

- ☑ BBHM101 The Contemporary Hospitality and Tourism Industry
- ☑ BBHM104 Be Our Guest
- ☑ BBHM109 Employability for Future Hoteliers
- ☑ BBHM111b Work Integrated Learning 1 UC

ICHM prepares students for roles across a wide variety of hotel and hospitality businesses. Our model stresses the importance of learning all aspects of the hotel industry from the ground up. In this short course students learn hospitality and service standards skills along with tourism and employability basics. This prepares students for hotel positions at an operational level.

The subjects focused on the industry need area of Rooms Division and COVID-19 Hygiene whilst also undertaking studies in broader tourism and employability development areas.

DURATION

- 6 months
 - On campus or online academic study in conjunction with an off campus WIL placement

MODE OF DELIVERY

Face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

ENTRY REQUIREMENTS

To review all domestic entry requirements for this course, please scan the QR code:



BACHELOR OF BUSINESS

HOSPITALITY MANAGEMENT

TEQSA: CRS1200832 | CRICOS Code: 075806G

OVERVIEW

The ICHM Bachelor of Business (Hospitality Management) prepares students for an international career in a wide variety of hospitality businesses. Students will progress from an operational base through to a management perspective.

ICHM's academic year is comprised of six months full time study, followed by a six month Work Integrated Learning (WIL) placement throughout Australia, or possibly overseas.

ICHM graduates gain a comprehensive understanding of the international hospitality environment, and as a result, have outstanding career prospects with many obtaining highly sought-after positions around the world.

DURATION

3 Years.

MODE OF DELIVERY

The standard mode of delivery is face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

SCHOLARSHIPS

See page 33.

CAMPUS

Adelaide

ENTRY REQUIREMENTS

To review all entry requirements for this course, please scan the QR code:



Brittany Davey
SALES MANAGER,
THE TASMAN
AUSTRALIA

Hometown: Launceston,
Tasmania - Australia



"ICHM has the perfect mix of industry exposure and academic progression. The fast track nature of the course did prove challenging at times, but I can look back on my study and life experience at ICHM so fondly. I was able to graduate with industry experience and employment prospects, which has played a key role in my career path."

COURSE CONTENT AND STRUCTURE

YEAR 1-SEMESTER 1

On-campus Academic Study
20-22 weeks

Diploma of Business (Hospitality Management)

Academic Subjects

- BBHM101 The Contemporary Hospitality and Tourism Industry
- BBHM102 The Server Etiquette
- BBHM103 Restaurant Service: Standards, Etiquettes & Training
- BBHM104 Be Our Guest
- BBHM105 First Taste at Culinary
- BBHM106 Building Blocks of Marketing
- BBHM109 Employability for Future Hoteliers
- BBHM112 Ready, Set, Study!

YEAR 2-SEMESTER 3

On-campus Academic Study
20-22 weeks

Associate Degree of Business (Hospitality Management)

Academic Subjects

Core subjects:

- BBHM202 For the Love of Wine
- BBHM203 Hotel Front Office Operations
- BBHM205 Launch into HRM
- BBHM206 Hot Property
- BBHM209 Money Matters
- BBHM212 Marketing Beyond the Tangible

Elective Subjects*

- ☑ BBHM201 Culinary Around the World
- ☑ BBHM210 The Art & Science of Management
- ☑ BBHM216 Entrepreneurship
- ☑ BBHM217 Español 1
- ☑ BBHM218 Gastronomy: The Art, Culture and Science of Food and Beverages
- ☑ BBHM303 Keeping the Customer Relationship Alive
- ☑ BBHM310 Big Data, Bigger Opportunities

*Students to nominate 2 electives.

Note that not every elective will be offered each semester.

YEAR 3-SEMESTER 5

On-campus Academic Study
20-22 weeks

Bachelor of Business (Hospitality Management)

Academic Subjects

Core subjects:

- BBHM302 Managing Productivity Through People
- BBHM306a Operation Hospitality: Capturing Success in Hotels
- BBHM308 Sustainability Check-In
- BBHM312 Revenue Management for Hoteliers
- BBHM313 The Business of Events

Elective Subjects**

- ☑ BBHM314 International Wine
- ☑ BBHM315 The Power of Brands: Hospitality Insights
- ☑ BBHM316 Designing Contemporary Hotels
- ☑ BBHM317 Español 2
- ☑ BBHM318 Hotel Outlets Management
- ☑ BBHM320 Innovate or Evaporate

**Students to nominate 3 electives.

Note that not every elective will be offered each semester.

All subjects are correct at the time of printing and are subject to change.

YEAR 1-SEMESTER 2

Off-campus WIL Placement
20-24 weeks

Diploma of Business (Hospitality Management)

☑ BBHM111a Work Integrated Learning



YEAR 2-SEMESTER 4

Off-campus WIL Placement
20-24 weeks

Associate Degree of Business (Hospitality Management)

☑ BBHM211a Work Integrated Learning



YEAR 3-SEMESTER 6

Off-campus WIL Placement
20-24 weeks

Bachelor of Business (Hospitality Management)

☑ BBHM311a Work Integrated Learning





Declan

**Bachelor of Business
(Hospitality Management)
2nd Year Student**

“ I highly recommend Hamilton Island as Work Integrated Learning Placement destination to any student looking for unique adventure and fulfilling experience with plenty of working hours to save for the future. ”



CAREER OPPORTUNITIES

BACHELOR OF BUSINESS (HOSPITALITY MANAGEMENT)

GRADUATES HAVE FUTURE CAREER OPPORTUNITIES IN THE FOLLOWING AREAS:

- Hotel General Manager
- Report and Spa Manager
- Bar/Cocktail Manager
- Food and Beverage Director
- Guest Relations Manager
- Concierge
- Accommodation Manager
- Banquet Manager
- Restaurant Manager
- Operations Manager
- Hospitality Entrepreneur

MASTER OF INTERNATIONAL HOTEL MANAGEMENT

TEQSA: CRS1400554 | CRICOS Code: 097743C

OVERVIEW

The ICHM Master of International Hotel Management is a two year (four semester) full-time course, designed to provide participants with the opportunity to develop advanced knowledge and cognitive skills to understand and manage international hotel operations at a senior level.

The course comprises of ten core subjects and three electives delivered over eighteen months, plus a final Professional Practice and Research semester of six months in industry, as a capstone subject to complete the course.

Graduates from hotel schools/universities/colleges, holding business or hospitality related degrees, may receive Recognition of Prior Learning (RPL).

DURATION

2 Years.

MODE OF DELIVERY

The standard mode of delivery is face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

ENTRY REQUIREMENTS

To review all entry requirements for this course, please scan the QR code:



ALTERNATIVE QUALIFICATIONS

The Graduate Certificate in International Hotel Management and the Graduate Diploma in International Hotel Management are embedded within the two-year Master of International Hotel Management

SCHOLARSHIPS

See page 33.

CAMPUS

Adelaide, Sydney

Scan the QR code to watch Simi Darams talking about her experience in ICHM



Simi Darams
ICHM ALUMNI
Home country: Nigeria



COURSE CONTENT AND STRUCTURE

YEAR 1-SEMESTER 1

On-campus Academic Study
20-22 weeks

Graduate Certificate in International Hotel Management

Academic Subjects

- MIHM101 International Hotel Food & Beverage Management
- MIHM102 International Hotel Accommodation Management
- MIHM103 Hospitality Management Accounting
- MIHM104 International Hotel Services Marketing

YEAR 2-SEMESTER 3

On-campus Academic Study
20-22 weeks

Master of International Hotel Management

Academic Subjects

Core Subjects:

- MIHM301 Leadership In A Changing World
- MIHM302 Hospitality Business In The Global Context
- MIHM400 Professional Practice and Research Workshop

Elective Subjects**

- ☑ MIHM303 Ethics, Justice and Responsible Management in Hospitality
- ☑ MIHM304 Hospitality Property Development and Management Strategies
- ☑ MIHM305 International Human Resource Management
- ☑ MIHM306 Managing Customer Relationships and Experiences

**Students to nominate 1 elective.

Note that not every elective will be offered each semester.

YEAR 1-SEMESTER 2

On-campus Academic Study
20-22 weeks

Graduate Diploma in International Hotel Management

Academic Subjects

Core Subjects:

- MIHM201 Workforce Design and Strategy
- MIHM202 Strategic Management
- MIHM203 International Hotel Revenue Management

Elective Subjects*

- ☑ MIHM208 Academic and Research Skill Development
- ☑ MIHM204a Art and Design in Hospitality Environments
- ☑ MIHM205 Information Systems Management
- ☑ MIHM206 International Hotel Brand Management
- ☑ MIHM207 Entrepreneurship and Innovation
- ☑ MIHM307 Research Methods for Managers

*Students to nominate 1 elective.

Note that not every elective will be offered each semester.

YEAR 2-SEMESTER 4

Off-campus Professional Practice and Research (Industry)
20-24 weeks

Master of International Hotel Management

Semester 4 of the Masters provides students with the opportunity to undertake a six month Professional Practice and Research in industry. This capstone subject will enable the student to integrate theory with the practice of work to develop their knowledge, skills and professional networks through lived experiences in a natural workplace setting. There is an expectation that students have a minimum of 200 hours industry experience prior to undertaking their Professional Practice and Research in industry.

As part of the research project students need to complete a minimum of 600 industry hours.

Students engage the ICHM Industry and Career Development (ICD) Managers to assist them with sourcing an industry position for the purpose of this subject.

The ICD Managers employ a similar process to that which is used for the standard industry placements (see page 14); with most positions within Australia being paid as regular employees.



All subjects are correct at the time of printing and are subject to change.



Non-Award Program

PRE-MASTERS PROGRAM

CRICOS Code: 099349G

This non-award program is for entry into the Master of International Hotel Management

WHO IS IT FOR?

This Pre-Masters Program is offered as an alternative pathway into the ICHM Master of International Hotel Management. The program is designed to be an academic, literacy and numeracy bridging program for international students who do not meet the standard Masters entry requirements.

CAREER OPPORTUNITIES MASTER OF INTERNATIONAL HOTEL MANAGEMENT

GRADUATES HAVE FUTURE CAREER OPPORTUNITIES IN THE FOLLOWING AREAS:

- General Manager
- Director of Operations
- Hospitality Consultant
- Resort Manager
- Director of Rooms Division
- Employee Relations Manager
- Entrepreneur
- Human Resources Manager
- Hotel Finance Manager
- Director of Finance
- Revenue Manager
- Director of Human Resources
- Personnel and Training Manager
- Director of Sales & Marketing
- Promotions Manager
- Public Relations Manager
- Social Media Manager
- Sales and Marketing Manager

EXECUTIVE ROLES IN OTHER INDUSTRIES:

- Human Resource Consulting
- Sales & Marketing
- Public Relations
- Management Consulting
- Education & Training
- Event Management
- Facility Management
- Catering
- Entertainment & Festivals
- Logistics
- Luxury Management
- Brand Management
- Project Management

PROGRAM STRUCTURE

This program is a non-award, six month (one semester), full time program with the aim of providing entry into the Master of International Hotel Management for students who would not otherwise be eligible.

PRE-MASTERS SUBJECTS AVAILABLE

- BBHM302 Managing Productivity Through People
- BBHM306a Operation Hospitality: Capturing Success in Hotels
- BBHM308 Sustainability Check-In
- BBHM312 Revenue Management for Hoteliers
- BIHM313 The Business of Events
- BIHM315 The Power of Brands: Hospitality Insights

*Note - not all electives will be available each semester. Students will be able to choose an elective subject from those being delivered.

ENTRY REQUIREMENTS

Successful completion of a three year post-secondary qualification comparable to an Australian Associate Degree or Advanced Diploma; and English IELTS 6.0 overall (no band under 5.5).

COURSE PROGRESSION

To progress to the Master of International Hotel Management, students must pass each subject in the Pre-Masters.

To learn more about this program please scan the QR code:



Non-Award Program

STUDY ABROAD PROGRAM

CRICOS: 078998D / 078999C / 079000C

Nothing beats experience, and with the ICHM Study Abroad program that is exactly what you get; the opportunity to study in Australia and obtain real industry experience.

WHAT DO YOU STUDY?

With the Study Abroad Program, ICHM invites students from all around the world to study with them in Adelaide for six months, and then undertake a paid work placement in an Australian hotel for six months (the work placement is optional). Together with your own university or hotel school, you can select up to 8 subjects (or as few as 4 subjects) at different levels.

ACCOMMODATION

Refer to page 34.

Scan the QR code to watch a video of students talking about our Study Abroad Program



STUDY ABROAD TUITION FEES

Tuition fees are calculated by the number of subjects studied. The per subject cost for 2023 is fixed at A\$4000. Your tuition fees will depend on the number of subjects you choose; for example the six-month academic fee for studying four subjects on campus will be A\$16,000. If you want to study additional subjects, you pay the per-subject cost for each one undertaken. All Study Abroad students pay a once off New Student Fee.

STUDY ABROAD ENTRY REQUIREMENTS AND VISA

To study at ICHM, students will need an IELTS of 5.5 (no band below 5.0.); or TOEFL (IBT) above 46 overall (min 15 in any band); or recognised equivalent.

You will apply for a Student Visa (subclass 500) Non-Award Temporary Visa. This has a limit of 12 months, inclusive of English, tuition, and work placement.

Refer to the following link for details regarding the Study Abroad Visa: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visalisting/student-500>

All international students coming to Australia on student visas are required to pay for Overseas Student Health Cover (OSHC) for the full duration of their studies.

To learn more about this program please scan the QR code:



English Requirements

Undergraduate Certificate of Hotel, Tourism and Hospitality

Not applicable.

Bachelor of Business (Hospitality Management)

International students may be required to prove English proficiency to enter the Bachelor of Business (Hospitality Management). Students who do not meet ICHM English requirements upon application, may be offered enrolment conditional upon successful completion of an English language course.

English Proficiency	Year 1 or Advanced Entry
IELTS	Academic overall score 6.0 (min 5.5 in any band)
PTE	50 (writing & speaking not below 45)
Cambridge English (CAE)	169 (min 162 in any band)
High School	Successful completion of the last 2 years of high/ secondary school, where the language of instruction was English
HKDSE	4

Pre-Masters Program and Graduate Certificate International Hotel Management

International students may be required to prove English proficiency to enter the Pre-Masters Program and Graduate Certificate in International Hotel Management. Applicants are required to have an IELTS of 6.0 (no band under 5.5) for entry into these programs. Students who do not meet English IELTS 6.0 overall (no band under 5.5), may be offered enrolment conditional upon successful completion of an English language course.

Master of International Hotel Management

International students may be required to prove English proficiency to enter the Master of International Hotel Management. Students who do not meet ICHM English requirements upon application, may be offered enrolment conditional upon successful completion of an English language course.

English Proficiency	Year 1 or Advanced Entry
IELTS	Academic overall score 6.5 (no band below 6.0)
PTE	Overall score 58 (no score below 50)
Cambridge English (CAE)	Overall score 176 (no score below 169)

Study Abroad Program

To enter the Study Abroad Program students will need an IELTS of 5.5 (no band below 5.0); or recognized equivalent.

ICHM Fees 2024

Undergraduate Tuition Fees

Domestic Students - FEE-HELP	
ICHM Undergraduate Certificate of Hotel, Tourism and Hospitality Operations	A\$3,257 (per subject)
ICHM Bachelor of Business (Hospitality Management)	A\$3,257 (per subject)
Industry Placement Study Periods	Student can earn income

International Students	
New Student Fee	A\$250*
ICHM Bachelor of Business (Hospitality Management) (applies to all students for Year 1, 2 or 3)	A\$4,000 (per subject)
Industry Placement Study Periods	Student can earn income

Postgraduate Tuition Fees

Domestic & International Students	
Domestic students	A\$3,865 (per subject)
International students	A\$4,000 (per subject)

Pre-Masters program	
Domestic students	A\$3,257 (per subject)
International students	A\$4,000 (per subject)

Study Abroad program	
International students	A\$4,000 (per subject)

Note: All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. Tuition fees quoted at the time of entry/study in this prospectus are for that year only.
 All monetary amounts are quoted in Australian Dollars. Currency Converter Web references: xe.com or x-rates.com
 *International Students are required to pay the New Student Fee of A\$250 once only, when they first enter ICHM.

ICHM Scholarships

Each application is considered with great care for both domestic and international students pursuing an undergraduate or postgraduate studies, opening doors to countless opportunities for academic excellence.

These scholarships are offered as tuition fees deductions helping to alleviate the financial load of higher education.

DOMESTIC STUDENTS (INCLUDING AUSTRALIAN NATIONALS, AUSTRALIAN PERMANENT RESIDENTS, AND NEW ZEALAND NATIONALS)

ICHM awards academic scholarships to domestic students, including New Zealand nationals completing their studies in Australia, on an increasing scale linked to the students ATAR result.

Domestic (ICHM is a FEE-HELP provider)

Courses	Per subject price (AUD)	Scholarship Percentage	Criteria
Bachelor of Business (Hospitality Management)	A\$3,257.00	10%	ATAR 55
		15%	ATAR 56 and higher
Master of International Hotel Management	A\$3,865.00	Up to 30% (Sydney)	Meets entry requirements upon enrolment. This is retained throughout the duration of the course.

Year 12 students have the option to apply for The Hospitality Excellence Scholarship, providing a **50%** reduction on tuition fees. Find out more: <https://www.ichm.edu.au/future-students/fees-and-payment/scholarships>

INTERNATIONAL STUDENTS

ICHM is committed to providing opportunities to students through our scholarship program. Some are awarded for academic excellence while others are based on your ability to meet the entry requirements of your chosen course.

International

Courses	Per subject price (AUD)	Scholarship Percentage	Criteria
Bachelor of Business (Hospitality Management)	A\$4,000.00	20%	Meets entry requirements upon enrolment. This is retained throughout the duration of the course.
Master of International Hotel Management	A\$4,000.00	25% (Adelaide)	Meets entry requirements upon enrolment. This is retained throughout the duration of the course.
		30% (Sydney)	

Merit Scholarship of **up to 30%** will be awarded based on previous academic merit and/or industry experience.

See the ICHM website or contact the ICHM Admissions Office for more information.

Note: Scholarship does not apply to repeat subjects.
 *All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. Tuition fees quoted at the time of entry/study in this prospectus are for that year only.

Accommodation & Living Costs

STUDENT ACCOMMODATION

ICHM's recommended student accommodation option is Scape. Students can also choose to live in other student accommodation, an apartment or share house.

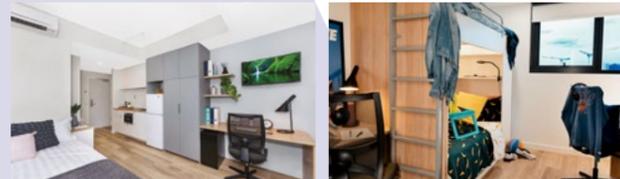
SCAPE

Located in the heart of Adelaide and Sydney CBD, Scape offers apartment style accommodation that includes 24/7 reception, all utilities, fully furnished rooms, safety app, curated lifestyle, and wellness programs. Its locations provide easy access to students' day-to-day requirements and all the exciting elements the cities have to offer.

The closest Scape to ICHM Campuses is Scape on Waymouth, Adelaide & Scape Quay, Sydney.

Students can book online or call and note you are from ICHM.

www.scape.com.au
Ph: 1300 068 888
International Ph: +61 (03) 9977 8088



RENTAL ACCOMMODATION

Students can rent an apartment or house on their own or share with other students. Minimum lease agreements are usually six months, but 12-month leases are more common.

Please be aware of the obligations regarding length of stay in the lease or contract. A contract is legally binding once it has been signed and default of the conditions will incur penalties, which could include legal action and/or loss of bond and fines. Students also need to be aware that the additional costs of renting include Security Bond (usually between six to eight weeks rent) and connection fees for electricity, gas, and telephone.

COST OF LIVING CALCULATOR

For living costs in Australia, use this calculator: <https://costofliving.studyaustralia.gov.au/>

General Cost Guides (Approximate Estimates Only)

Item	A\$ Cost Per Week
McDonald's meal	\$14
Café lunch (e.g. sandwich, pasta or noodles)	\$22
Unleaded petrol per litre	\$2.10
Glass of wine (in city café or hotel)	\$15
Coffee in city café	\$4-5
Dry clean of 1 suit	\$17
Cinema ticket (with student discount)	\$15
Bus/train/tram ticket (10 trips with student discount)	\$13.50
Noodle Box	\$9-15

Additional Living Costs (Approximate Estimates Only)

Item	A\$ Cost Per Week
Food	\$120-\$150
Utilities (gas, electricity, water, telephone)	\$40-\$60
Laundromat	\$20-\$40
Transport	\$15-\$20
Household requirements	\$50
Personal (clothing, toiletries, entertainment)	\$20-\$50
Other/Miscellaneous	\$20-\$50

Other Financial Considerations

The following is a list of other possible expenses or financial considerations that parents(students should consider when studying at ICHM and living in Australia. Much of this information is a guide only.

ACCOMMODATION

ICHM's recommended student accommodation option is Scape. With most Scape locations in the heart of Adelaide and Sydney CBD, the apartment style student accommodation is near ICHM Campuses, public transport and shopping centres. Students can also choose to live in other student accommodation, an apartment or share house. Please refer to page 34 for more information on accommodation.

STUDENT VISA

International students will be required to obtain a Student Visa to study in Australia. The visa processing charge (payable to the Australian Government) is approximately A\$650. As part of the visa process, students may be required to have a medical check with an Australian Government authorised doctor. The fee for this medical is approximately A\$300.

WIL PLACEMENT

While students are expected to earn income during their WIL placements, they will also incur expenses such as:

- Transport costs to and from their industry placement city.
- Accommodation (only a few hotels provide staff accommodation).
- Meals.
- Taxation.
- Public transport to work.
- Personal expenses.
- Entertainment expenses.

These expenses will vary widely depending on the location around the world. While income should cover daily living expenses, in Australia, students need to budget for the upfront costs that are incurred when organising rental accommodation. These costs include bond and connections for telephone, gas, water and electricity.

STORAGE

While undertaking industry placements, students may require storage of personal goods in Adelaide or Sydney until they return to study on-campus. Should students require storage facilities, they will need to cover this cost.

HEALTH COVER: INTERNATIONAL STUDENTS

All international students coming to Australia on student visas must pay for Overseas Student Health Cover (OSHC) for the full duration of their studies, this is an Australian Government requirement. There are five providers authorised to offer OSHC insurance, students can select the policy most suited to their needs and purchase it online.

To ascertain the level of coverage provided, students should visit the OSHC website - oshcaustralia.com.au

OTHER EXPENSES

Students will require money for general expenses. The amount required will vary; refer to the Accommodation & Living Costs pages before, an estimated cost guide is provided. With that said, some other items to consider are:

- Textbooks.
- ICHM uniform (required for Bachelor students only).
- Study equipment (laptop, stationery, etc.).
- Personal mobile phone cost will vary according to the provider and option selected.
- Transport (bus, taxi or car if you have one).
- Entertainment (cinema, recreation etc).
- Snack food (some students say they can't study without chocolate!).
- Personal items (toothpaste, shampoo, washing detergent etc).

Recognition of Prior Learning

Previous Study or Industry Experience

Students are encouraged to apply for Recognition of Prior Learning (RPL) for study taken at another institution; as well as time they may have spent working in the hospitality industry. Approved recognition or credit for previous study or work, may reduce a student's overall cost and study workload, or duration.

THIS POLICY IS MOST COMMONLY APPLIED TO:

- Students who have undertaken some study at other universities, colleges or hotel schools looking to transfer, and gain the advantage of a higher level qualification.
- People with business-related diplomas or degrees wanting to enter the hotel industry to change their career direction.
- Industry personnel with experience and some training seeking qualifications with international recognition.

TO APPLY FOR RPL YOU MUST:

- Submit a full application to ICHM indicating that you want to apply for recognition of your prior learning.
- Students will be required to submit certified English translations of all academic/other documents (e.g. curriculum) where necessary.
- A grade of "status" will be given for those subjects where a student has been successful in applying for Recognition of Prior Learning.
- Where recognition is not granted prior to commencement students will be required to attend classes until exemptions are determined.
- As part of the recognition assessment, where students are unable to provide sufficient documentation and evidence, recognition cannot be granted.
- A process of appeal is available in cases of disputes over decisions or refunds granted under these policies.

See the rules:

All policies and procedures can be viewed by scanning the QR code:



Note: ICHM cannot process your RPL unless all the required supporting documentation and evidence is supplied.

How to Apply

DOMESTIC STUDENTS

Step 1. Applications for Admission

For all Domestic applications, please apply via ICHM directly at: <https://apply.ichm.edu.au/ichm/enrolling#details> or scan the QR code on the right.



Please ensure that you submit all the required documents (e.g. academic transcripts) for assessment. Certified academic transcripts/supporting documents must be provided in English. These must be certified by the school/institution that issued the original documents, Public Notary or other independent source approved by ICHM.

You may be eligible for recognition of prior learning. More information can be found from below link:

<https://now.ichm.edu.au/rpl-online-hm>

Step 2. Application Review

ICHM will assess your application, contact referees and if applicable, arrange an interview.

Step 3. Provisional Acceptance

ICHM will advise you of the outcome of your application within two weeks of receiving your completed application. This acceptance is conditional upon your acceptable examination/ATAR results.

If your application is successful, ICHM will send a Letter of Offer to you. To accept the offer you must sign and return the Acceptance Letter. This must be done within 21 days from the date of the Letter of Offer from ICHM.

If you are not happy with the outcome of the admission decision, please follow the non-academic grievance lodgement process.

INTERNATIONAL STUDENTS

Step 1. Application for Enrolment

Apply through your agent or directly online via our international application form at

<https://enroller.app/ichm/enrolment-application>



or scan the QR code on the right, attaching all required documents (e.g. academic transcripts).

ICHM will assess each application, and reserves the right to request additional information as required. This means you might need to provide additional documents or information (e.g. Statement of Purpose) to satisfy the Genuine Temporary Entrant (GTE) requirement. This information may also be reviewed by ICHM's external verification agent.

Certified academic transcripts/supporting documents must be provided in English. These must be certified by the school/institution that issued the original documents, Public Notary or other independent source approved by ICHM.

Step 2. Letter of Offer

ICHM will advise you of the outcome of your application within two weeks. Some applications (e.g. those requiring external verification) may take longer to process, as additional information is required. Credit transfer applications usually take extra time.

If your application to ICHM is successful, ICHM will send a Letter of Offer to you or your agent, confirming the course you have been offered, fees payable and course commencement date.

To accept the offer, you must sign and return the acceptance letter and pay the required fees.

Step 3. Confirmation of Enrolment

Upon receipt of payment and signed acceptance ICHM will release your electronic Confirmation of Enrolment (CoE) to your representative. CoE provides evidence of a student's enrolment with a provider registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS). You will need the CoE to apply for your student visa.

Studying at ICHM

CAMPUS

The campus and teaching facilities at ICHM are world class. Located in the heart of Adelaide and Sydney CBD, the city surrounds are our campus, with access to a huge choice in food, student housing, shopping, entertainment, and work opportunities. The ICHM campuses will play a big part in giving our students the skills, networks, and hands-on experience to hit the ground running.

TEACHING FACILITIES

ICHM Campuses offers an array of exciting spaces for students to enjoy. These includes:

Adelaide Campus

- Teaching studios
- Dedicated training cocktail bar and wine room
- Wellbeing hub, including learning resource space
- Student social hubs
- Latest educational technology

Sydney Campus

- Purpose built classrooms to facilitate hotel operation simulations
- Learning resource space
- Student social hubs
- Latest educational technology

ACADEMIC SUPPORT & ASSISTANCE

ICHM provides all students with the academic support needed to fully appreciate and respond to the demands of study and campus life.

It is an environment second to none when it comes to enhancing students' development and applying that knowledge in their professional life.

We offer a comprehensive range of academic support services enabling students to access the assistance that best suits their learning needs – from one-on-one support to small or large group workshops.

ICHM also has specialist literacy and learning support staff on hand to guide students. Each semester I-PASS leaders are appointed from the student community, to assist students with subjects they themselves have completed previously.

CURRICULUM

ICHM's curriculum is subject to continuous review and updates to ensure it meets the highest industry expectations, and higher education academic standards.

To view the subject descriptors for each year of study during the program, visit ichm.edu.au.

The academic semesters at ICHM are rigorous, with students expected to attend and engage in a seminar model from Monday to Friday. As a result, students are encouraged to manage their time and study habits efficiently; allowing time for other activities such as playing sport and spending time with friends and family.

COURSE DELIVERY

ICHM employs a seminar model for delivery for these courses. Group sizes vary each year of study; with operational, service and computer based subjects taught in small groups. Students are expected to participate fully by contributing to discussions and debate to assist them in forming their own opinions.

METHODS OF ASSESSMENT

Assessment methods can include practical tests, group work, essays, personal portfolios, presentations, log books, written assessments and case studies. Each subject and WIL placement has assessments spread across the academic semesters, with student workloads a major consideration in the timing of assessments.

STUDENT WELLBEING & WELFARE

ICHM's strong relationship with the Australian Counselling Service (ACS) ensures all students have the support and guidance they need to address any issue that might adversely affect their studies and/or general well-being while at ICHM.

ICHM's Lecturers, Academic Management Team and Student Services Team are all trained in Mental Health First Aid and view student outcomes holistically. As the student's first point of contact, ICHM's Student Services Team works closely with students, guiding, managing and resolving any situations that may arise from personal, cultural or study-related challenges. All ICHM staff are involved with student induction and play a key role in ensuring ICHM students are well-integrated into the unique ICHM 'family' culture.

GENERAL STUDENT SERVICES

All students at ICHM have access to a range of services to assist them during their study. These services include a comprehensive student induction program as well as ongoing guidance. A Student Engagement Group (SEG) formed by students enhances social activities and helps with any academic issues.

CAMPUS ADMINISTRATION

ICHM's administration staff are on hand to assist with all general student enquiries.

HOW TO PAY FEES

All students can make fee payments using Flywire.

INTERNATIONAL PAYMENTS

International payments can be made using Flywire. Flywire allows you to pay securely from banks worldwide offering competitive foreign exchange rates and no hidden fees. Depending on your home country, payment options can include local bank transfer, credit card, e-payments, e-wallets, and more.

To make your payment, go to ichm.flywire.com.

If you need help with your payment, go to flywire.com/support.

ACADEMIC BOARD

Professor Roberta Crouch
Professor of Business Management
Chair Academic Board
Adelaide

Dr Elizabeth Valentine
Adjunct Research and Teaching
Fellow
Victoria University of Wellington
Wellington

Ms Rachael Harman
General Manager
The Ritz Carlton
Melbourne

Mr Maurits De Graeff
Cluster General Manager WA
Accor Apartments and Realty
Adelaide

Professor Christy Collis
Provost AIPC & Endeavour College
ICHM
Brisbane

Mrs Kellie Lumsden
Head of ICHM
ICHM
Adelaide | Sydney

Dr Sumi Ingerson
Academic Director
ICHM
Adelaide | Sydney

COLLEGE COUNCIL

Mr Craig Jones
Chair of the College Council
CEO University Partnerships and
Australia
UP Education

Mr Chien Vu
CEO Acknowledge Education
UP Education

Ms Adele Preston-Libonati
General Manager-People
Country Road Group

Ms Amy McWaters
Former Chief Executive Officer
Hampers and Gifts Australia Pty Ltd.

Mrs Kellie Lumsden
Head of ICHM
ICHM
Adelaide | Sydney

Professor Roberta Crouch
Professor of Business Management
Chair Academic Board
Adelaide

GIIAC
Graduates In Industry Advisory
Committee (GIIAC)

Andre Russ
Vice President, Sales
Earthcheck.org,
Australia

Callum Farnell
Director of Hospitality,
Robertson Lodges,
New Zealand

Elena Sin
Founder and Managing Director,
Foodher,
Australia

Julian Forwood
Co Proprietor,
Ministry of Clouds,
Australia

Jaime Simpson
General Manager,
Jumeriah Hotels & Resorts
United Arab Emirate

Lucas Demetrescu
VP Food & Beverage Southern Europe,
Accor, France

Mark Gaynor
Director of Procurement – Asia
Accor,
Singapore

Linda Girrbach
Director of Revenue Management,
Movenpick Hotel Berlin,
Germany

Kyle Kaya
Director of Operations,
Veriu Group,
Australia

Sonia Vickers
Portfolio Revenue Manager,
Intercontinental Hotels Group
(IHG, Australia)

Michael Robinson
General Manager,
Anantara Riverside Bangkok Resort
Thailand

Michael Neal
Food & Beverages Manager,
Skycity Adelaide,
Australia

Tiara Ishikawa
Marketing Executive,
Sushiro GH,
Singapore

Lavin Samtani
Director of Food & Beverage,
Hotel Icon,
Hong Kong

Rachael Harman
General Manager,
The Ritz Carlton
Melbourne

Andrew Baker
Assistant Director of Food & Beverage,
Shangri-La Hotels & Resorts,
Singapore

Lindsay Myers
Director of Rooms, The Ritz-Carlton New
York, Central Park,
USA

Academic Board, College Council and GIIAC



Accreditation & Quality Assurance

TEQSA

Australia's Higher Education providers are registered and monitored by a number of Commonwealth Government departments and agencies. Tertiary Education Quality and Standards Agency (TEQSA) has responsibility for the registration of ICHM, and to accredit its courses. ICHM has been registered for seven years, the longest term TEQSA is able to approve private providers. All courses and qualifications listed on this page as Registered Courses with Course Codes are approved by TEQSA. ICHM's TEQSA ID is PRV12099.

REGISTERED COURSES COURSE CODE

- Undergraduate Certificate of Hotel, Tourism and Hospitality Operations
CRS1401045
- Master of International Hotel Management
CRS1400554
- Graduate Diploma in International Hotel Management
CRS1400553
- Graduate Certificate in International Hotel Management
CRS1400552
- Bachelor of Business (Hospitality Management)
CRS1200832
- Diploma of Business (Hospitality Management)
114696D
- Associate Degree of Business (Hospitality Management)
114649M
- Pre-Masters
099349G
- Study Abroad Program 1
078998D
- Study Abroad Program 2
078999C
- Study Abroad Program 3
079000C

FEE-HELP

The Commonwealth Department of Education and Training has approved ICHM as a FEE-HELP provider. As indicated elsewhere, FEE-HELP allows Australian students to obtain student loans.

The Study Assist website studyassist.gov.au provides information for students about government assistance for financing tertiary study. ESOS and CRICOS TEQSA also registers education providers under the Education Services for Overseas Students (ESOS) Act. ICHM has obtained registration, and is listed on the CRICOS register. ICHM Pty Ltd is the registered provider, and is Provider 02914G - SA.

TUITION ASSURANCE

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist and support students whose education providers are unable to complete the delivery of their course of study. While provider closures are rare, when a provider does stop delivering a course it can be a worrying and uncertain time for students. The TPS is in place to provide information and assist affected students. In relation to ICHM, the TPS provides assistance and support to:

- International students on student visas
- Domestic higher education students accessing the Higher Education Loans Program (FEE-HELP)
- Domestic full fee paying students.

In the event of a provider default, eligible students will be supported to continue their studies in an equivalent or similar course, receive a loan re credit for open units of study, or receive a refund for their upfront payments made for an affected unit.

AQF

The Australian Qualifications Framework (AQF) is the national policy for regulated qualifications in Australian education and training. The AQF describes the equivalencies of Australian undergraduate and postgraduate degrees; the ICHM Master of International Hotel Management and Bachelor of Business (Hospitality Management) are thus equivalent in standing to any Australian university degree.

For information on ICHM Rules, Policies and Procedures please visit <https://now.ichm.edu.au/policies-hm>

WEB REFERENCES

Tertiary Education Quality and Standards Agency (TEQSA)
teqsa.gov.au/

Australian Qualifications Framework (AQF)
aqf.edu.au

Commonwealth Register of Courses for Overseas Students (CRICOS)
cricos.education.gov.au

Education Services for Overseas Students (ESOS)
internationaleducation.gov.au/Regulatory-Information/Pages/Regulatoryinformation.aspx

International Education (IE) Group
internationaleducation.gov.au

Study Assist
studyassist.gov.au

Discovery Days

Not sure about your next step?

An ICHM Discovery Day could be for you! ICHM Discovery Days aim to get you thinking differently about your post high school studies and career development, covering a range of exciting topics including international business and tourism, luxury hotel design and hospitality opportunities.

So join us for a day of fun and discovery while finding out about different areas of learning, that could help you develop and explore a future in hospitality and business management.

Everyone is welcome and you'll get to meet people just like you. If you haven't already, you can even enrol on the day and secure your place on our upcoming intakes!

WHEN IS THE NEXT DISCOVERY DAY?

- Please visit ICHM website or scan the QR code for Discovery Day dates.

WHO SHOULD ATTEND?

If you are currently at school in year 11 or 12 and are interested in business, hotel management and hospitality, and want to discover more about a possible career path in a luxury hotel this is for you.

SCAN TO REGISTER



WHAT IS INCLUDED?

- Interactive sessions with ICHM lecturers and key staff.
- Lunch with ICHM staff and students.
- Behind the scenes tours of Adelaide's finest hotels and venues.

WHAT IS THE COST?

All costs are covered by ICHM except travel cost.

WHAT TO WEAR?

School uniform or smart casual.

WHERE IS IT LOCATED?

ICHM Adelaide Campus and selected Adelaide Hotels.



ICHM acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.

"Wauwi"

Wauwi is the Kaurna name for the grey female kangaroo and is the Kaurna name given for Light Square. Wauwi perfectly represents ICHM as it is always moving forward and never backwards.

Artwork by Gabriel Stengle (Ngarrindjeri, Nurrunga & Kaurna)

Australia

International College of Hotel Management
ICHM Pty Ltd.

(Adelaide campus)
131-139 Currie Street
Adelaide SA 5000

(Sydney campus)
Level 5 & 6, 815/825 George Street
Haymarket NSW 2000

(+61 8) 8228 3664
admissions@ichm.edu.au

ICHM.EDU.AU

 /ichmaustralia
 @ichm_australia
 /school/ichm_australia
 /c/ichmadelaideaustralia

Information in this prospectus is effective and current at the time of publication (08 February 2024) but may be subject to change. Please refer to ICHM directly or the website for any queries.