

# International College

Kāreti ki te Ao

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**Certificate in Foundation Studies** Prospectus



FernMark Certified Programme



**No.1** New Zealand University<sup>1</sup>



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**Top 100** in QS world ranking<sup>2</sup>



**Top 50** in the world for 12 subjects<sup>3</sup>

DELIVERED BY UP EDUCATION

EL/L

# Nau mai, haere mai A warm welcome

A warm welcome to Waipapa Taumata Rau – The University of Auckland, New Zealand's highest ranked university.

In a world of increasing global opportunity but perhaps uncertainty, we want to empower you with the skills and knowledge you need to succeed.

A qualification from our internationally renowned university will bring you closer to achieving your goals. According to international rankings, we are New Zealand's leading university.\* QS World University Rankings place the University of Auckland at number one in New Zealand for Graduate Employability in 2022. Our degrees are respected internationally, and our graduates are highly employable in New Zealand and global workplaces.

Whatever your future goals, your time with us will broaden your horizons and help you to become a free thinker.

The University of Auckland offers an extremely wide variety of subjects. We're also continuing to diversify our array of programmes by adding innovative new degrees, including: the Master of Global Studies, Master of Biotechnology and Master of Robotics and Automation Engineering, new from 2022.

During your time here, you'll learn from outstanding teachers, many of whom are global leaders in their field. Many of our academics are also energetic entrepreneurs. According to Reuters Top 75, we rank as the most innovative university in New Zealand.\*\* We were declared the 2020 Entrepreneurial University of the Year at the Asia-Pacific Triple E Entrepreneurship and Engagement Excellence Awards in Higher Education.

University is about more than just gaining a qualification. Auckland City shines with opportunity. It offers a kaleidoscope of experiences that will help to shape your future. Think about the thrill of living in New Zealand's biggest and most diverse city, the friends you'll make, the clubs you'll join, the life skills you'll master, and the memories you'll cherish for years to come. We're proud of our rich campus and city life, our convenient and secure accommodation options, our extensive scholarships, and our comprehensive support services and pastoral care.

Sustainability, and a commitment to action on the UN Sustainable Development Goals are at the centre of our mission. The University is ranked 6th in the world for Impact on the rankings.\*\*\* And we've been ranked in the global top ten since the inception of these rankings. We are also home to the UN SDG Hub for SDG 4, Quality Education.

When you leave the University of Auckland, you'll be equipped for the next step – what that looks like is up to you. Success with us is just the beginning.



DAWN FRESHWATER Ihorangi | Vice-Chancellor Waipapa Taumata Rau | University of Auckland

\* Times Higher Education World University Rankings 2022 and QS World University Rankings 2023 \*\* Reuters Top 75: Asia's Most Innovative Universities 2019 \*\*\*Times Higher Education Impact Rankings 2022



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# A great place to study

## New Zealand is an unbeatable place to live and study.

New Zealand is world-famous for its friendly people, spectacular landscape and relaxed lifestyle. Discover what it's like to be a student here. Learn about the different types of accommodation. Explore our cities and regions, and find out about the cost of living.

**Official language** English, Māori, New Zealand Sign Language

Currency

New Zealand dollar

**Capital city** 

Wellington

Largest city

Auckland population 1.6 million

**Climate** Average 24°C (75°F) summer 16°C (60°F) winter

Warmest months January, February

Coldest months July, August

**Population** Around 5.2 million UP International College New Zealand is proudly a Licensee of The FernMark Licence Programme, , a country of origin trademark programme endorsed and recognised by the New Zealand Government.

The FernMark is used by New Zealand government departments across the world. It represents the story of who we are and where we're from, our New Zealand Story. It's a symbol people recognise and trust - a trademark that embodies our values of kaitiaki, integrity, ingenuity - the values of our New Zealand Story.

### **HISTORY OF THE SILVER FERN**

The Silver Fern is one of New Zealand's most recognised, long-standing, and respected national symbols. Since the late 19th Century our fern has been worn with pride by our sports teams, with honour by our soldiers and used to represent our country all over the world. But why is the Silver Fern so special? Māori hunters and warriors would use the silver underside of the fern leaves to find their way. When bent over, the fronds would catch the moonlight and illuminate a path through the forest.

Today, the Silver Fern is still guiding the way, just as it has for over 150 years. The New Zealand Government and key private businesses have helped grow the FernMark into a recognisable and valuable icon. Tourism New Zealand and New Zealand Trade and Enterprise have also adopted the Silver Fern as the country of origin symbol for New Zealand. And now, the FernMark gives us the opportunity to represent New Zealand on the world stage and bring international students on a journey to our shores through our New Zealand Story."





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communities



Uncrowded and only 5 million people

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Active, healthy lifestyle



9th Longest Coastline



Least Corrupt Nation in the World



2nd most peaceful country in the world\*

\*Most Peaceful Countries 2022 -World Population Review



## Embracing all peoples

Kiwis have a reputation for being friendly and welcoming, with a relaxed and open-minded approach to life, which includes showing respect for the rights, beliefs and choices of individuals. New Zealanders of Māori and Pacific origin make up a large part of Auckland's super diverse population. New Zealand has long welcomed people from many different backgrounds into our communities. We'd love you to join our friendly, diverse student body on campus at the University of Auckland.

## Fee<mark>l safe an</mark>d secure

New Zealand is recognised as one of the safest countries in the world, giving you a sense of security and confidence while you concentrate on your studies or as you explore our beautiful country.

# New Zealand makes it easier to work after study

New Zealand has a progressive and generous workrights policy, which allows international students to work here on up to three years post-study work visa after graduating from eligible programmes.\*

## A high standard of living

New Zealand has an enviable standard of living, with the quality of education, healthcare, transport, infrastructure and government services all above international averages. Our democracy is economically strong and politically stable, and our transparent system of law and government protects the rights of citizens and visitors.

"There was something profoundly different about New Zealand compared with the rest of the world, and it was something the world could learn from.

It's a certain sense of duty to each other, that you're part of the team, that you will sacrifice for each other. That empathy, that love and respect, whatever it is that binds you together – we hope to be as much a part of that as we can be."

# James Cameron

Hollywood Director of Avatar

\*please find details from https://www. immigration.govt.nz/new-zealand-visas/ apply-for-a-visa/about-visa/post-study-work-visa



# Study in Auckland

# Auckland, a great place to study and live.

New Zealand is proudly multicultural, and we respect and welcome international students.

Our largest city, Auckland, is a growing Asia-Pacific centre of excellence. With one in four residents born overseas, Auckland is one of the most diverse cities in the world. It is home to people from more than 180 ethnicities and is the world's largest Polynesian city.





New Zealand is an affordable study destination, with options to suit every budget.

Cost of living	Homestay estimated weekly cost in NZ\$
Accommodation	\$320 - \$360
Electricity, water & gas	Included in homestay fee
Mobile phone plan	\$5 - \$15
Public transport	\$O - \$35
Food	Included in homestay fee + \$10 per school day for lunch
Free time activities	\$50 - \$150

Costs can vary depending on lifestyle, accommodation, and hobbies and interests. However, for a reasonable standard of living, the estimated living cost per year is \$20,000 to \$25,000 NZD.

## **Additional Costs**

- Flights to and from New Zealand
- Tuition fees
- Clothes



"New Zealand is a beautiful and culturally diverse country. I am attracted by excellent educational resources. I learned from some sources that UPIC/ UOAIC has excellent faculty resources and it is one of the main ways to get into the University of Auckland."

Meet Xia Xu From China Auckland is the commercial and business centre of New Zealand







SAMSUNG







- Microsoft

TESLA

EY

**Deloitte** 



THE UNIVERSITY OF AUCKLAND INTERNATIONAL COLLEGE



"I highly recommend students to study in Auckland, it is a very nice city. The people are friendly and the natural environment is very good."

Meet Menghe From China

THE UNIVERSITY OF AUCKLAND CITY CAMPUS



**Top 50** for 12 subjects<sup>2</sup>



# <u> Over 60</u>



# 6th

in Times Higher Education University Impact Rankings 2022<sup>3</sup>



# 17th

in the Times Higher Education's 2022 list of the world's most international universities in global university<sup>4</sup>



# 120+ countries

represented by international students

# Rankod 97th Ranked 87<sup>th</sup> in the world in the world

# We'll help you take on the world!

## **Research and Innovation**

As New Zealand's leading research university<sup>1</sup>, we foster transdisciplinary research which has a significant impact on the world. We are investing more each year to provide our researchers with the facilities, technology and support they need to make this happen.

## **Build your global career**

Study at New Zealand's highest-ranked university and obtain the skills and qualifications in demand with global employers. Grab the opportunity to gain a world-class education, learn new ways of thinking and enhance your future career.

## Success founded on sustainability

With leading-edge environmental and economic sustainability principles embedded in our teaching and learning, you'll be wellplaced for success in a fast-evolving global economy. You'll also have the opportunity to help protect the natural environment and improve the use and management of the world's resources.

The University of Auckland takes its responsibility seriously to ensure its teaching and practice adhere to the highest environmental and economic sustainability standards. We believe that the future success of industry and government are tied to the pursuit of sustainable excellence.

<sup>1</sup>QS World University Rankings 2023, <sup>2</sup>QS World University Rankings by Subject 2023, <sup>3</sup>THE Impact Rankings 2022, <sup>4</sup>Times Higher Education's ranking of The World's Most International Universities 2022

# Degree options

## **Transition to the University**

The University of Auckland offers a wide range of undergraduate courses for you to choose from for your packaged offer. Our Education Counsellor is available to offer their expertise if you want to learn more about your chosen undergraduate degree. There will be regular opportunities for you to get a glimpse of university life through campus tours. You will also hear from staff, current students and alumni of the University so you get early insights into your faculty and degree options.

Towards the end of your Foundation course, there will be a transition session conducted by the International College and university. The session will cover the next steps you should take to accept your degree offer, and advice to stay on track with your progression plan to the University.

Once you successfully complete your Foundation course, you will be awarded with a completion certificate from the university.

Faculty	Programme						
Arts	Bachelor of Arts (BA)						
	Bachelor of Communication (BC)						
	Bachelor of Global Studies (BGlobalSt)						
Business	Bachelor of Commerce (BCom)						
	Bachelor of Property (BProp)						
Creative Arts and Industries	Bachelor of Architectural Studies (BAS)						
	Bachelor of Dance Studies (BDanceSt)						
	Bachelor of Design (BDes)						
	Bachelor of Fine Arts (BFA)						
	Bachelor of Music (BMus) – Creative Practice in; Classical, Jazz, or Popular Music						
	Bachelor of Music (BMus) – Music Studies, Composition						
	Bachelor of Urban Planning (Honours) (BUrbPlan (Hons))						
Education and Social Work	Bachelor of Education (Teaching) (BEd (Tchg))						
	Bachelor of Education (Teaching English to Speakers of Other Languages) (BEd TESOL)						
	Bachelor of Sport, Health & Physical Education (BSportHPE)						
	Bachelor of Social Work (BSW)						
Engineering	Bachelor of Engineering (Honours) (BE (Hons))						
Law	Bachelor of Laws Part I (LLB (Part I))						
Medical and Health Sciences	Bachelor of Health Sciences (BHSc)						
	Bachelor of Medicine and Bachelor of Surgery (MBChB)						
	Bachelor of Nursing (BNurs)*						
	Bachelor of Optometry (BOptom)						
	Bachelor of Pharmacy (BPharm)						
	Bachelor of Medical Imaging (Hons) (BMedImagH)						
Science	Bachelor of Science (BSc) – Biomedical Science						
	Bachelor of Science (BSc) – Food Science & Nutrition						
	Bachelor of Science (BSc) – other majors						
	Bachelor of Advanced Science (Honours) (BAdvSci(Hons)) – All specialisations						
Conjoint Degree Programmes	Conjoint Degrees (without Engineering, Advanced Science, Health Sciences, or Nursing)						
	Conjoint Degrees (with Health Sciences and Nursing)						
	Conjoint Degrees (with Engineering, or Advanced Science)						

# Most in-demand degrees



degree and gain strong communication, teamwork and problem-solving skills.

- 9 Science subjects rank in the top 100 worldwide
- Number 1 in New Zealand for graduate employability
- The Faculty of Science is also the largest science faculty in New Zealand
- · Choose from 25 subjects to personalise your degree

· Cutting-edge specialist learning spaces, including

the brand-new BNZ Financial Trading Room and

• The Bachelor of Science (BSc) programme allows you to incorporate different areas of interest and expertise.

· Opportunities to work on real-world projects.

Vodafone 5G Lab.

- · Access to world-class research institutes, equipment and study facilities.
- · Industry placements to prepare you for the workforce.
- Internationally recognised degree specialisations accredited by Engineering New Zealand
- An integrated programme developed in partnership with leading pharmacists.
- · Great preparation for professional life at the leading edge of pharmacy practice.
- The chance to join a dynamic healthcare environment in which pharmacists are delivering new services in collaboration with other healthcare providers.
- · Strong emphasis on medical sciences, clinical, personal, professional, communication skills, and population health.
- A faculty with an international reputation for research and innovation.
- Unrivalled access to clinical environments, thanks to our close relationship with a range of district health boards and general practices

## **Bachelor of** Engineering (Honours)BE(Hons)

Blend theory and practice to contribute to an technologically advanced, sustainable world.



# **Bachelor of Pharmacy (BPharm)**

BPharm is designed to provide students with comprehensive and practical training for a career in pharmacy.



# **Bachelor of Medicine and Bachelor of Surgery** (MBChB)

Equip yourself with the medical, clinical and research skills for pursuing a vocation in any field of medicine.

# The University of Auckland Certificate in Foundation Studies\*

## Who is this programme for?

Students who are currently studying at New Zealand secondary school Year 12 (NCEA Level 2), or

- Grade 11/12 (Asia), or
- · Second/third year of senior high school, or equivalent

For students who do not meet the requirements above, there is a Foundation Connect option\*\*.

### Prepare to study at university

- Study the academic subjects you need for your degree programme, in English
- Upskill in academic English
  - Understand lectures clearly
  - Write stronger essays
  - Read written content more effectively
  - Take useful notes
  - Improve pronunciation and confidence when speaking/presenting
- · Develop critical thinking skills
- · Learn independent study skills

## **Subjects**

- Core
  - English for Academic Purposes (EAP)
- Elective (Choose four)
  - Accounting Geography
    - Art History Physics
    - Biology Mathematics Calculus
    - Chemistry Mathematics Modelling
  - Design Statistics
  - Economics Communications

### Note: Subject availability is dependent on the intake.

### Assessment method

- 50% final examinations + 50% internal assessment
- Pass mark for elective courses is 50%

A number of courses have increased the variety of their assessment methods to include one or more of the following:

- Digital assessments
- Collaborative assessments
- Research-based assessments
- Practical assessments
- Assessments that include a presentation (e.g. face-to-face, video)
- · Assessments that give students choices
- Assessments that are larger, spread over a longer time, and allow for drafting/checking in throughout

# Enrol in a Foundation Studies programme and receive:

- 1. An offer of place for the Foundation Studies programme
- 2. A conditional offer of place for an undergraduate degree programme at the University of Auckland

# To enter a University of Auckland undergraduate programme

- Complete the Foundation Studies programme successfully
- Score the required aggregate mark set by the faculty of your degree choice across four academic subjects in Foundation Studies
- Achieve a minimum English (EAP) score of 65% (B- grade), or 50% (C- grade) in EAP with IELTS 6.0 overall and no bands below 5.5 (or equivalent)

\*The University of Auckland Certificate in Foundation Studies is issued by UP Education on behalf of University of Auckland \*\*Refer to the Foundation Connect Booklet for academic and other relevant information.

# **GPA Calculation Method**

The following table explains aggregate mark conversions:

% Score	Letter Grade	Grade Point
0 - 49.5	F	N/A
49.5 - 54.5	C-	1
54.5 - 59.5	С	2
59.5 - 64.5	C+	3
64.5 - 69.5	B-	4
69.5 - 74.5	В	5
74.5 - 79.5	B+	6
79.5 - 84.5	A-	7
84.5 - 89.5	А	8
89.5 - 100	A+	9

## **Example**

Student X obtains the following results (Points) in her subjects. These are then converted to a Letter Grade at the end of the course, which is then turned into Grade Points, and then a Grade Point Average by University of Auckland.

Subject	Points	Letter Grade	Grade Point
Statistics	62.3	C+	3
Geography	51.6	C-	1
Accounting	77.0	B+	6
Chemistry	79.5	A-	7

Student X's GPA is  $\frac{3+1+6+7}{4} = 4.25 = 4.3$ 

So Student X would be able to enter a Bachelor of Arts (assuming that she also met the literacy requirements).

For more information please visit: https://www. internationalcollege. ac.nz/degree-progressionrequirements/



**95**%

95% of Foundation students who qualify for the University, accept their offer of place from the University of Auckland.

## Sample course progression

Programme option	English requirement*	2023										2024													
		J	F	М	А	М	J	J	А	S	0	Ν	D	J	F	М	A	М	J	J	А	S	0	Ν	D
Accelerated (5- 6 months)	IELTS 6.0 (min. 5.5 in all bands)							Start	t Degr						Start										
<b>Fast-track</b> (8–9 months)	IELTS 5.5 (min. 5.0 in all bands – IELTS 6.0 overall preferred)														Start	t Degr				Star					
<b>Standard</b> (12 months)	IELTS 5.0 (min. 4.5 in all bands)														Start	t Degr	ee			Star					

## Foundation Connect\*\*

Delivered by UP Education, Foundation Connect provides a comprehensive, English-rich curriculum to prepare students for the Certificate in Foundation Studies. This six-month extension programme allows students to develop their English skills, confidence and apply these English skills in an academic setting. Foundation Connect includes engagement in Mathematics and optional academic courses to give students a broader foundation for future learning. Successfully complete this course can proceed to Certificate in Foundation Studies (Standard).\*\*\*

\*Refer to the insert for accepted IELTS equivalents and academic entry requirements.

\*\*Foundation Connect is registered as Intensive English programme at NZQA

\*\*\*Refer to the Foundation Connect Booklet for academic and other relevant information.





"The University of Auckland is all about providing quality educational opportunities to help students tackle future problems – and the University of Auckland International College is no different. Our three programmes (Standard Foundation, Fast-Track, and Accelerate) are tailor-made to meet students where they are at and to provide them with the tools to be successful in their programmes both at UoAIC and at UoA, and into the future. Year after year, our highly qualified, creative and caring teachers provide excellent learning opportunities to students both onshore and offshore, and students who work hard and seize these opportunities reap the benefit of being admitted into New Zealand's top university. I am incredibly proud of what we have achieved – and the best is yet to come."

# Julian Latimer

– Head of College University of Auckland International College

# University of Auckland International College\*

## **New International College campus**

You will work towards your Certificate in Foundation Studies at our International College campus at 345 Queen Street, Auckland. Our newly designed campus is a space that will enable you to study, make friends and get excited about your future with the University of Auckland.

Orientation Week provides an exciting start to your student journey. Staff and alumni from the University will be present to officially welcome you and your fellow classmates. Hear directly from them about the University, life on campus and the different ways you can get engaged to make the most out of your experience as a University of Auckland student.

## **Programme delivery**

Partnered with the leading university in New Zealand, the University of Auckland International College has been delivering the Foundation programme for more than 20 years on behalf of the University of Auckland. All teachers are trained and registered with the Teaching Council of New Zealand.

All our subjects are delivered through a combination of Live Lessons and flexible Learning Activities.

Your teachers will work through materials with you and your classmates. With the help of breakout rooms and other tools, your teachers will give you every opportunity to engage with your classmates and learn. You will practise your English skills in these lessons – skills that are crucial to your success at University.

\*University of Auckland International College is a trading name of UP International College New Zealand. Outside of these lessons, you will be given clear instructions to guide you through flexible learning activities. These activities involve a combination of digital tools and other resources to deepen your learning – whenever and wherever you want to learn. You will watch interactive videos, complete online quizzes, read digital texts and more. Your progress will be monitored and you will receive personalised feedback based on your understanding and performance.



# Life on Campus



# University of Auckland International College

# Caring for your health & wellbeing

We have staff trained and registered with Red Cross or an on-campus nurse for minor health and wellbeing issues at the International College. If students need further medical treatment, a doctor is available by appointment.

# **Clubs and societies**

As a University of Auckland student, you can choose from more than 200 student clubs and societies to participate in.

### **The Student Learning Centre and** Þ common room

The social hub of our International College campus gather here to watch movies, play board games, use the computers, study and socialise.

Open Hours: Monday to Friday - 08.30am until 5:00pm

# **Recreation and sports**

Sport and Recreation provide a wide range of facilities and services to students. If you're keen on sport you could sign up for one of the UNIM8S Social Sports Leagues, or represent your faculty in the Interfaculty Sports Championship. Recreation membership includes access to a wide range of group fitness classes, weights and cardio equipment. We also offer additional programmes and services such as boxfit, self-defence, personalised programmes and much more.

www.universitysport.auckland.ac.nz

# Orientation

Orientation week is the perfect introduction to the University of Auckland International College. It is a chance for you to meet other students and be introduced to your Head of College, friendly deans and teachers. You will complete your subject selection and receive a student handbook with helpful information about student life.

# Accommodation

International students may choose to live with their parent(s) or a designated caregiver. To get the most out of experiencing life in New Zealand, you are encouraged to live with a local homestay family.



# Homestay

If you are under 18, it is mandatory that you reserve your accommodation through the International College. This option is available to students over 18 as well.

Homestay accommodation includes a room for you with a bed, desk, adequate heating and internet access. Meals include breakfast and dinner on weekdays, and three meals a day on weekends and public/school holidays.

- A 24/7 number is provided in case of emergency
- · All accommodation is thoroughly checked each homestay family is interviewed and the home inspected before a student is placed.
- All homestay providers sign a contract agreeing to specific rules and standards and undergo a vetting procedure by New Zealand Police.
- · All students under 18 are visited in their accommodation by our accommodation agency quarterly until students turn 18.
- UP Education will arrange payment to be made to the homestay provider.
- · Minimum homestay period is eight weeks.

# **University accommodation**

Students over 18 can access University accommodation while studying the Foundation course.

www.auckland.ac.nz/accommodation

# **Student apartments**

Students over 18 may wish to live in private student apartment accommodation. Note this is the responsibility of the student/parent(s)/agent to arrange.



# University of Auckland

# Orientation

The International Office arranges an Orientation programme for new international students in Semesters One and Two. International Orientation is designed to welcome you and give you all the information you need about the University and living in Auckland. In addition, the University provides Faculty Orientation for all new students and will also have the opportunity to meet new people and make friends at a range of social and cultural activities. The Business School provides an Orientation for Business coursework masters students in Quarters Two and Four.

www.auckland.ac.nz/internationalorientation

# What's On E-Newsletter

What's On is your guide to University student life. It covers all aspects of non-academic student life, including events, club notices, workshops and more. You will receive the e-newsletter each fortnight and it is a great way to stay in the loop.

www.auckland.ac.nz/en/on-campus/life-on-campus/ whats-on.html

# **Clubs and societies**

Joining a club is a fantastic way to make friends, participate in activities and learn things outside of the lecture theatre, making your student experience richer and more rewarding. Keen on kayaking? Delight in desserts? Focused on photography? There are more than 200 clubs on campus - make sure you check them out at the Clubs Expo held during Orientation Week. www.auckland.ac.nz/clubs



# UniGuides

UniGuides are current students from your faculty who can help you find your way around campus and answer your questions during the first few weeks of the semester. You will meet your UniGuide at your Faculty Orientation Day. www.auckland.ac.nz/uniguide



# Student Support



# University of Auckland International College

# Offering a level of care that sets us apart.

Support is provided from the moment you contact us, to enrolling in a course and throughout your studies. We are here to offer you help, both in-person and online, so that your student life is happy and rewarding.

## **Student Support Team**

You can visit our friendly Student Support Team in person or email them for assistance with practical and personal challenges.

E. studentsupport@up.education 24/7 Emergency Phone: +64 21 597 135

## **Transport and practical support**

Airport pickup can be requested prior to arrival. Once you have arrived in New Zealand, a College representative will meet you at the airport to transport you to your accommodation.

Those moving into a city apartment will be shown how to walk to the campus. If you have arranged to live in homestay, the host family will provide guidance and ensure that you know how to get to campus. On the first day of the course, support staff will be on hand to help you organise banking, insurance, bus tickets and more.

## Sonder Student Safety App

We work with Sonder, a 24/7 personal safety and wellbeing service, to support all our onshore students. The app is for personal devices and has features like "Track My Journey" and "Check on Me".

http://www.sondersafe.com/how-it-works

## **Parent Portal**

Our web-based parent portal helps to bridge the communication gap between your home and the College. It provides your parents and caregivers with a single point of reference to all your school related activities, so they are kept up to date with your progress.

http://www.internationalcollege.ac.nz/account

## Medical and travel insurance

The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021 requires all international students studying in New Zealand to have appropriate health and travel insurance during their period of study.

Allianz Partners is our preferred insurance provider. Enrolled international students will be charged Allianz's Studentsafe Inbound University insurance premium when enrolment is completed. You must pay this fee unless the University approves the use of an alternative insurance provider. You must have approved insurance for the duration of your study, regardless of the type of visa you have.

A student visa holder is also required to have approved health and travel insurance for the duration of their visa or until they depart New Zealand, whichever comes first.

Note: Your University of Auckland student ID number is also your insurance policy number. You are not automatically covered for pre-existing medical conditions. However, cover can be arranged in certain circumstances on application to Allianz before your programme starts. The International Student Support Team are here to help students with any queries relating to their studies, such as accommodation, health, course guidance, complaints and withdraw and refund, as well as administration issues such as visa renewals, claiming from insurance and organising students activities, such as Orientaiton and Graduation.

They aim to provide all students with a superior study experience at UoA International College and therefore work closely with all internal and external stakeholders (which includes students, sales support, and the academic teams across all campuses, and the University partner) to ensure queries are resolved timeously and effectively.

# Katie Gao

Student Service and Support Team Lead University of Auckland International College



# University of Auckland

The Māori value of manaakitanga (caring for the community) is heavily integrated into New Zealand culture and the University applies this approach to care equally for every student. New Zealand is also the only country in the world with an International Student Wellbeing Strategy along with government regulations on the provision of pastoral care, which demonstrates the value placed on student welfare.

## **AskAuckland Central**

For more help or information on degree planning, visa services and online student services.

E. studentinfo@auckland.ac.nz

## **International Student Support**

A team of trained advisers is available to help with visas, finance, accommodation, learning services and student health.

www.auckland.ac.nz/student-support-and-services

## Health and Student Wellbeing

University Health and Counselling Service (UHCS) offers primary health services including medical, nursing and counselling at the City, Grafton and Epsom campuses. Services include doctor and nurse consultations, illness management, medical certificates and more. The City Campus also has specialist services such as dermatology and minor surgery.

Free and confidential counselling service is also offered to help students with a wide range of issues. The team comprises highly skilled and experienced registered counsellors and clinical psychologists, who are specially trained in dealing with student issues.

www.auckland.ac.nz/healthandcounselling

# Career Development and Employability Services (CDES)

CDES can help you find your direction and develop your skills and employability. You will be able to use the online career management system, MyCDES+. The system features a job board, resources and bookings for workshops, events and appointments with Career Development Consultants. This service is free for up to three years after graduating from the University.

www.cdes.auckland.ac.nz



# Apply, Acceptance, Payment and Enrolment

Visit Enroller, our online enrolment portal, where you will be able to set up your account and manage the entire enrolment process from application through to arrival.

> www.internationalcollege.ac.nz/enroller

## **Step 1. Application**

Create a secure account and complete the application form with the guidance of a step-by-step process. Ensure that you have the following documents ready to be uploaded:

- · Copy of your passport
- · Copy of your most recent school reports or other qualifications
- Evidence of achieving the minimum English proficiency requirement

UP English Language Test results are accepted for entry into Standard and Fast-track. Take the test

and receive your result within 48 hours, for more information go to: https://www.internationalcollege.ac.nz/english-test/

### Step 2. Accept the Offer

Once your application has been received and assessed, you will: Once conditions of entry have been met, you will receive:

- Receive an offer letter for the Foundation programme
- Be able to review and update the required documents up until A conditional offer for your degree
- An unconditional offer letter for the Foundation programme

  - Details on how to create your student account with the University

### Step 3. Payment

accepting the offer

- · Sign into Student Services Online. Click on the 'Fees and Payments' icon to open the 'Account Summary' page.
- · Click 'Pay by Flywire -International' tab and enter the Total amount, on the Fees Estimate of your offer letter, in the Payment Amount (NZ Dollars) field, you may need to 'Unblock your Pop-ups' in order to 'Transfer to pay by Flywire' so that Flywire site can open in a new window.
- · Click the 'Transfer to pay by Flywire' icon and follow the on-screen instructions to complete your payment. You can visit Flywire fees payment method for international students for more information. At the same time as you receive your unconditional (firm) offer from the University, you will also receive an invoice and payment instructions for the UP Education application fee.
- You should also pay the relevant application fee to UP Education directly through Flywire. Please go to upic.flywire.com.lf you need help with your payment, go to flywire.com/support. The fees to pay UP Education directly will be: Application Fee/IELTS Test fee (if applicable)/Airport Pick Up Fee (if applicable)/ Accommodation fees (if applicable).

### Step 4. Visa Application

Apply for your student visa online at https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visa

### Step 5. Enrolment

Once your payment is received, you will receive an email from admission@up.education with your reconfirmation letter.

Please pay attention on your email inbox, including spam and trash box for emails from studentsupport@up.education, they include important information such as orientation schedules, subject selection link and deadline. Read the emails carefully and reply to their emails with requested information to complete your enrolment process.

If you have any questions about the application process, contact the Admissions Team at admissions@up.education



# Talk to our students

The University of Auckland is a great place to study. But don't just take our word for it! Our students are happy to help you with any questions about life at the University of Aukland or studying in New Zealand.



# Ziyue Song

Hello, my name is Ziyue. I am from Anhui, China. This is my second year in New Zealand. I am currently studying at UP Education. You can ask me about studying in New Zealand and I will do my best to help you. I'm also willing to share with you my experiences in Auckland.





# Lisa Yu

Hello everyone, I am an international student at the University of Auckland studying Bachelor of Arts. I am very glad to meet you here. If you have any questions about the university or the life of a student in New Zealand, please send me a personal message, I will answer anything I know.



# Yuchen Zheng

Hi there, I'm Yuchen from China. I am willing to help you to have a smooth start of your studies in New Zealand. I am currently a Bachelor of Engineering in Engineering Science and Global Studies conjoint programme student at University of Auckland.





# Vi Nguyen

Hi, I'm Vi and I come from Vietnam. Going to University of Auckland is the greatest turn in my life so far. I have enjoyed being a part of the Engineering cohort although it is quite challenging. However, trust me, you will get it. Please feel free to contact me if you have any questions. It will be my pleasure to help you guys.



# Sonyta Seng

Hello, My name is Sonyta Seng. I'm currently studying Bachelor of Architecture in University of Auckland in second year. Being an international student who going to study in another country helps you to learn more things in life. As one of the international student ambassador, feel free to ask me any questions that might concerns you. Let's be open to each other and be friends :)







# Jocelyn Lam

Hi! My name is Jocelyn and very nice to meet you all! I am currently studying at University of Auckland so if you have any questions, just feel free to contact me through this app! I am pleased to answer all of your questions. Hopefully I'll see you guys in person in New Zealand! I am currently majoring in English and Education under Bachelor of Arts. I can speak Cantonese, Chinese and English.







# International College

Kāreti ki te Ao

### Code of Practice for the Pastoral Care of International Students

The Certificate in Foundation Studies is delivered by UP Education on behalf of the University of Auckland under the brand name University of Auckland International College.

UP Education, and its schools, is a signatory to The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. Published by the New Zealand Ministry of Education and administered by the New Zealand Qualifications Authority (NZQA), the Code is designed to ensure international students are well informed, safe and properly cared for. Visit: *nzqa.govt.nz/the-code* 

UP Education partners with leading universities in New Zealand and Australia to provide learning pathways to international students, equipping them with the knowledge, skills and confidence to excel at English-language universities.

Every effort was made to present accurate information in this publication at the time of printing. (19th of September 2022)

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UP Education reserves the right to change information without notice where this is considered necessary or desirable.



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